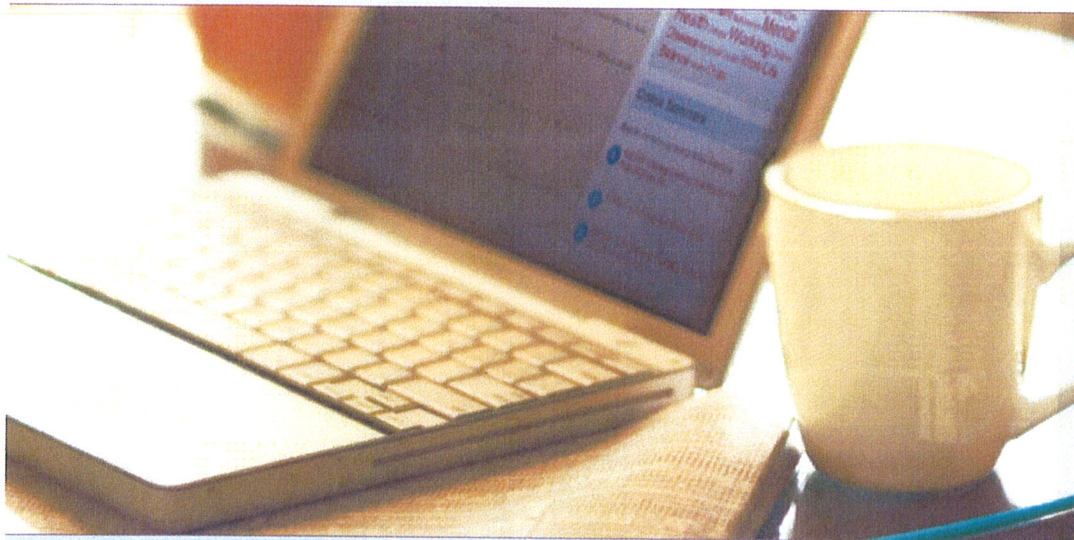


Work-Life Website



Dear Lake County employees:

We are pleased to inform you that you and your eligible family members now have access to ease@work's Work-Life Website. The Work-Life Website is a fast and convenient way of receiving information from your EAP when you need it. This interactive site provides you with on-demand information, resources, and easy-to-access content that is divided into these core areas:

- **Parenting:** topics related to child care and parenting
- **Aging:** topics related to older adults and elder caregiving
- **Balancing:** topics related to family, relationships, and personal growth
- **Thriving:** topics related to healthful living for all ages
- **Working:** topics related to career development and workplace issues
- **Living:** topics related to everyday life and convenience

The Work-Life website compliments all of ease@work's phone-based and in-person services to provide you with the most comprehensive delivery of services.

Your visit to the Work-Life Website is **secure** and **completely confidential**. You will find the site easy to navigate, informative, and helpful, creating a trusted resource you can rely on for all of life's concerns.

Website Features

- **Locators** – online search engines for child care, elder care, education, adoption and pet services
- **News for You** – timely, topical articles updated monthly
- **Online seminars** – listen live to monthly discussions on interesting topics as well as access to all archived webinars
- **Financial** – 40 online financial calculators
- **Legal** - Over 100 ready to use legal documents
- **Health & Wellness** - Interactive "Assess Your Health" tools
- **Online Learning** – self-driven e-learning with assessments, 98 skill builder trainings, audio clips and video clips
- **Savings Center** – save up to 25% with a membership in Corporate Perks

Log on:

www.easeatwork.com

Click on **Member Login**

Username: **Lake County**

Password: **EASE**

Click on Work-Life Website Icon

ease@work Legal Assistance

ease



work



In-person or telephonic consultation with an attorney. The in-person service offers a discount from attorney's hourly fees when working with network attorneys.

Each year, it is estimated that nearly half of the U.S. workforce will require time off for a legal problem. Based on recent studies, nearly 60% of middle-income Americans with legal problems do not seek assistance because of apprehension about finding and paying for an attorney.

ease@work Legal Assistance

ease@work offers employees two types of legal services.

- **Telephonic Advice:** Most employees requiring legal assistance do not want or need to retain a lawyer. Their concerns can be resolved through a free telephonic advice service for up to 30-minutes.
- **Local Referral:** Employees with an immediate need for in-person legal consultation are referred to a conveniently located lawyer with the appropriate expertise. These local lawyers provide a free, 30-minute consultation, and, in most instances, agree to discount their hourly fees by 25% if additional assistance is required.

Online Educational Resources

Online legal resources complement our consultation and referral service by providing 24/7 access to a wealth of educational resources and tools including

- Online Will—Employees are able to create basic, legally-valid wills quickly and easily
- Legal Forms—Nearly 100 simple, do-it-yourself legal forms
- Legal Assist Library—Hundreds of articles and Q&A responses on a wide variety of family and consumer legal topics
- Control Your ID—Education and monitoring to prevent identity theft for employees and their families
- Pocketsmith—A calendar-based program to help employees plan for financial goals

How the Service Works

- Access to qualified legal advice and counsel, either by phone or in-person, as determined by the need.
- Consultations are free, 30 minute sessions with an attorney qualified to handle the issue.
- Coverage is available nationwide.
- Employees receive a discount on hourly attorney fees if representation is required.
- Telephone advice attorneys cannot self-refer, and so provide unbiased advice.
- Valuable legal resources are available online as part of the work-life website.

TOLL-FREE: 800-521-3273

WEBSITE: www.easeatwork.com

USERNAME: Lake County

PASSWORD: EASE

ease@work Financial Assistance



Telephonic consultation
with a specialist for
practical support
with consumer finance

Employees who are financially fit in their personal lives are better able to contribute in the workplace. With ease@work Financial Assistance, employees can access a program of comprehensive financial support services—empowering them to concentrate on responsibilities at work, rather than on financial concerns.

Qualified financial counselors are available without an appointment Monday through Friday with scheduled counseling sessions available on Saturday, during the day or evening. Counselors do not sell or endorse specific products and make referrals only to non-profit services.

Covered Services

The service provides employees toll-free access to financial counselors who address concerns and follow up with supporting materials. Our counselors are knowledgeable in a wide range of financial topics. The service also covers the growing financial concern of identity theft by helping employees avoid, detect, and understand how to recover from it. Many specialize in specific areas of credit and finance such as:

- Bankruptcy and foreclosure prevention
- Comprehensive financial fitness
- Debt reduction and management
- Long-term goal setting
- Housing education and purchasing
- Budgeting
- Credit report review
- Estate planning
- Financial planning

Enhanced Web Resources

The EASEy Access financial page promotes basic financial fitness by providing access to online, do-it-yourself resources for better management and protection of financial resources:

- Pocketsmith—A calendar-based program to help employees plan for financial goals
- Control Your ID—Education and monitoring to prevent identity theft for employees and their families
- Online Will— With help on every screen, employees are able to create basic, legally-valid wills quickly and easily

How the Service Works

- Employees and family members can access the service via the toll-free information line.
- Financial Counselors address issues and follow-up by mailing supporting educational materials.
- Financial Counselors are available without an appointment Monday through Friday, or through pre-scheduled Saturday sessions.
- Financial Counselors may make referrals to non-profit services that may be helpful
- Advice is objective and pressure-free.

800-521-3273

www.easeatwork.com

USERNAME: Lake County

PASSWORD: EASE